



<Info Technology>

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2018

6 Easy Ways to Register

**ONLINE**

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**PHONE**

505-277-0077 Option 1

M-F, 8:00am-5:00pm

Most credit cards accepted.

**MAIL**

UNM Continuing Education

Attn: Registration

MSC07 4030

1 University of New Mexico

Albuquerque, NM 87131-0001

**FAX**

505-277-1990

Fax/Mail instructions:

see website.

**IN PERSON**

M-F, 8:00am-5:00pm

UNM Continuing Education

1634 University Blvd. NE

South Building, Room 101

(just north of Indian School)

IT Service Management

Infrastructure Library (ITIL®) provides IT professionals with the ability to identify, plan, deliver and support IT services to businesses and organizations. ITIL®'s practical framework makes it the most widely adopted IT Service Management approach in the world. UNM Continuing Education offers the ITIL® V3 Foundation Certificate in IT Service Management which certifies that the candidate has gained knowledge of the ITIL® terminology, structure and basic concepts and has comprehended the core principles of ITIL® practices for Service Management. The course includes the certification exam, held on the last day of class. ITIL® is a registered trademark of AXELOS® Limited. AXELOS® is a registered trademark of AXELOS Limited. All ITIL® classroom courses are offered by Propoint Solutions Inc.

ITIL® Foundation Certificate

1 course required to earn this certificate

Required Course (1)	Hours	Cost
___67955 ITIL® Foundation	24	\$1,795
Total	24	\$1,795

ITIL® Service Transition Certificate

1 course required to earn this certificate

Required Course (1)	Hours	Cost
___67964 ITIL® Service Transition	24	\$2,150
Total	24	\$2,249

ITIL® Service Operation Certificate

1 course required to earn this certificate

Required Course (1)	Hours	Cost
___67965 ITIL® Service Operation	24	\$2,249
Total	24	\$2,249

ITIL® MALC Certificate

1 course required to earn this certificate

Required Course (1)	Hours	Cost
___67970 ITIL® Managing Across the Lifecycle	40	\$3,295
Total	40	\$3,295

ITIL® Practitioner

1 course required to earn this certificate

Required Course (1)	Hours	Cost
___67985 ITIL® Practitioner	16	\$2,150
Total	16	\$2,150

FOR MORE INFORMATION:

Contact Marth Becktell, Program Supervisor at digitalarts@unm.edu or 505-277-6037.

For course descriptions and more detailed course information please visit our website at ce.unm.edu



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