

MEDIATION & CONFLICT RESOLUTION



6 Easy Ways to Register

Online

ce.unm.edu

Phone

505-277-0077, Option 1
M-F, 8am-5pm

Email

ceregistration@unm.edu

Mail

UNM Continuing Education
Attn: Registration
MSC07 4030
1 University of New Mexico
Albuquerque, NM 87131-0001

Fax

505-277-1990
Fax/Mail instructions
see website.

In Person

M-F, 8am-5pm
UNM Continuing Education
1634 University Blvd. NE
(just north of Indian School)

Tuition Remission Benefit:

UNM employees may use tuition remission for most UNM Continuing Education non-credit classes. Visit ce.unm.edu/TR for more details.

Mediation Certificate—40 contact hours

Introduction to Conflict Resolution

Shift your relationship to conflict and respond appropriately to create win-win situations resulting in improved relationships at work, home and community. Learn the basic dynamics of conflict, including the social and cultural influences in how individuals approach conflict management. Acquire the basic communication skills to navigate through conflict. Use your knowledge of diversity and cultural factors for effective results. **NAADAC approved for 8 hours.**

Course: 40110 SUA-PD	8 hours	\$195
Jul 22	Sa	8:00am-5:50pm
Marianela Gish		

Introduction to Mediation 101

Learn this alternative dispute resolution process and the fundamental skills set to be a mediator. A mediator is a “neutral third party” who is able to facilitate others in resolving their conflicts while being equally supportive of all parties involved. Discover the role that emotions play in the dynamics of conflict and be effective in managing the differing personalities and individual styles of communication and mediation and achieve WIN-WIN productive and lasting solutions.

NAADAC approved for 8 hours. Prerequisite: Course 40110.

Course: 40111 SUA-PD	8 hours	\$195
Jul 23	Su	8:00am-5:50pm
Marianela Gish		

Professional Mediation and Practice

This is an in-depth look of the mediation process. Practice the skills necessary to be an effective “neutral third party”. Gain understanding and application of the mediation process to have the foundation to start your entry level professional mediation practice or become part of court system programs. Learn how to build trust, help disputants come up with productive solutions read body language and verbal clues, to assess progress and de-escalating conflict. Also, discover methods of creating an enjoyable, low-stress atmosphere for negotiation and ways to avoid falling into common negotiation and mediation pitfalls. Understanding and applying ethics for mediators will be included in this course. This is part of the 32hrs Mediation Certificate. **Prerequisite:** Course 40110 and 40111.

Course: 40113 SUA-PD	24 hours	\$595
Aug 4-6	FSaSu	8:00am-5:50pm
Marianela Gish		

NAADAC approved trainings: The 3 certificate courses are approved for Professional Training hours (CEUs) for counselors and social workers.

Mediation InfoSeries **FREE**

Course: 41111 SUA-PD	Mediation: What's your problem?	
1 session	Jun 6	Tu 6:30pm-7:30pm

Course: 41111 SUB-PD	Mediation: Understanding Alternative Dispute Resolution	
1 Session	Jul 13	Th 6:30pm-7:30pm

Course: 41111 SUC-PD	Mediation: Neurophysiology of Conflict	
1 session	Aug 17	Th 6:30pm-7:30pm

Discount information will be given at these free sessions.

Classes continued on next page



UNM
Continuing
Education

ce.unm.edu

More information: ce.unm.edu | bizskills@unm.edu | 505-277-6033

MEDIATION & CONFLICT RESOLUTION



Child Custody and Family Matters Mediation Certificate

60 contact hours, Mediation certificate 40 hours counts part of the 60 hours

Domestic Relation Mediation

Take your basic mediation skills to the next level and apply the mediation process in the context of the New Mexico courts system in regards to domestic matters.

Our focus will be on the following topics:

- Parties relationship to each other and future parenting
- Child custody and support obligations
- Decision of property
- Domestic violence dynamics

Prerequisites: 40 hours mediation certificate training required

Course: 40115 SPA-PD	20 hours	\$595
Jun 3-4	Sa Su	8:00am-6:00pm
Marianela Gish		

Mediation and Conflict Resolution Specialist Certificate

64 contact hours, Mediation certificate 40 hours counts part of the 64 hours

Alternative Dispute Resolution (ADR) in the Workplace

Reduce the time spent for everyday complaints that interfere with performance and productivity of your teams. Minimize or address in a timely manner potential escalations of discrimination complaints, ADA compliance, OSHA and rapidly rising issues of bullying and harassment. Learn to design Alternative Dispute Resolution systems to address all of these issues. This advanced certificate will focus on building trust, communication and cooperation in the workplace.

Prerequisite: Professional Mediation and Conflict Resolutions Specialist or equivalent 40 hour foundations training.

Course: 40128 FAA-PD	24 hours	\$595
Sep 8-10, 2018	F Sa Su	8:30am-5:30pm
Marianela Gish		

Transformative Negotiation

Transform your negotiating to create realistic goals and positive outcomes. A holistic approach of interacting with people in professional and personal settings. Transformative negotiation uses mindful methods to listen and speak effectively; prepare for negotiations by narrowing the gaps (cultural, linguistic, gender); apply leverage properly; and reduce emotionalism (and other blocking mechanisms) in negotiations.

Course: 40130 SUA-PD	10 hours	\$199
Jun 13-27	T Th	5:30-7:30pm
Michele Huff		

UNM Staff, Faculty and Retirees:

Use your Tuition Remission:

Fees for up to 3 credit hours per calendar year may be applied to Professional Development courses.

Questions about this benefit?

Visit us online at:

<http://ce.unm.edu/TR>

or call the benefits office at 505-277-MyHR.

To register, send completed forms for registration & tuition remission to ceregistration@unm.edu or come by our registration office, located at 1634 University Blvd. NE (just north of Indian School).



UNM
Continuing
Education

ce.unm.edu